



GP 2755
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Attorney Docket
No. 128-96-003

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Anthony D. Sullivan

Serial No.: 08/784,224

Filed: January 16, 1997

Title: Knowledge Management System and
Method

Assistant Commissioner for Patents
Washington, D.C. 20231

§
§
§ Examiner: (unknown)
§ Group Art Unit: 2316
§
§
§ **CERTIFICATE OF MAILING**
§ 37 CFR 1.8(a)
§
§ I HEREBY CERTIFY THAT THIS CORRESPONDENCE
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12-4-97 L. JOY GRIEBENOW
DATE REG. # 331704
L. Joy GriebeNow

Sir:

INFORMATION DISCLOSURE STATEMENT

In accordance with Applicant's duty of disclosure under 37 CFR 1.56, 1.97 and 1.98, the following art is disclosed and made of record in the above-identified application, copies of which are enclosed.

European Patent No. 0 697 670 A, issued 21 February 1996 to AT&T Corporation entitled "A Small Domain Communications System for Personalized Assistance".

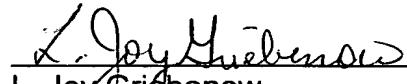
Proceedings of the 1995 ACM CIKM International Conference on Information and Knowledge Management, Proceedings of CIKM '95: Conference on Information and Knowledge Management, Baltimore, MD, USA, 28 Nov.-02 Dec. by Chen J.R. et al., entitled "Learning Subjective Relevance to Facilitate Information Access".

Information Processing & Management (Incorporating Information Technology), vol. 32, no. 3, May 1996 by Laine-Cruzel S. et al., entitled "Improving Information Retrieval by Combining User Profile and Document Segmentation".

Proceedings of the First International Conference on the Practical Application of Intelligent Agents and Multi-Agent Technology, Proceedings of First International Conference on Practical Application of Intelligent Agents and Multi-Agent Tec, 1996, Blackpool, UK, Practical Application Company, UK, PAAM 96 by Abed S. et al., entitled "Agents at Work Pragmatics of Applying Agent Technology".

The art cited in this Information Disclosure Statement is being provided before the mailing of a first Office Action on the merits on the above-identified patent application (37 CFR 1.97(b)(3)).

Respectfully submitted,



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